# 崭新网购平台说明会 The New Online E-Commerce Platform Briefing

华文版 3pm 讲师: Camoon

English Version 3.30pm Speaker: Jasmine





# **Available SOON!** Nirvana Life Plans

The best and most complete hassle-free life plans

全新NLP线上网购平台! ALL NEW online e-commerce platform for NLP @ Nirvana Store!

# Why switch to e-commerce NLP?



简单步骤,减少麻烦! One easy process from selection to payment

# 即时性 mmediate

随时随地,减少麻烦! Automatically processed upon payment – no need to go to service counter

M 现代化 odernise

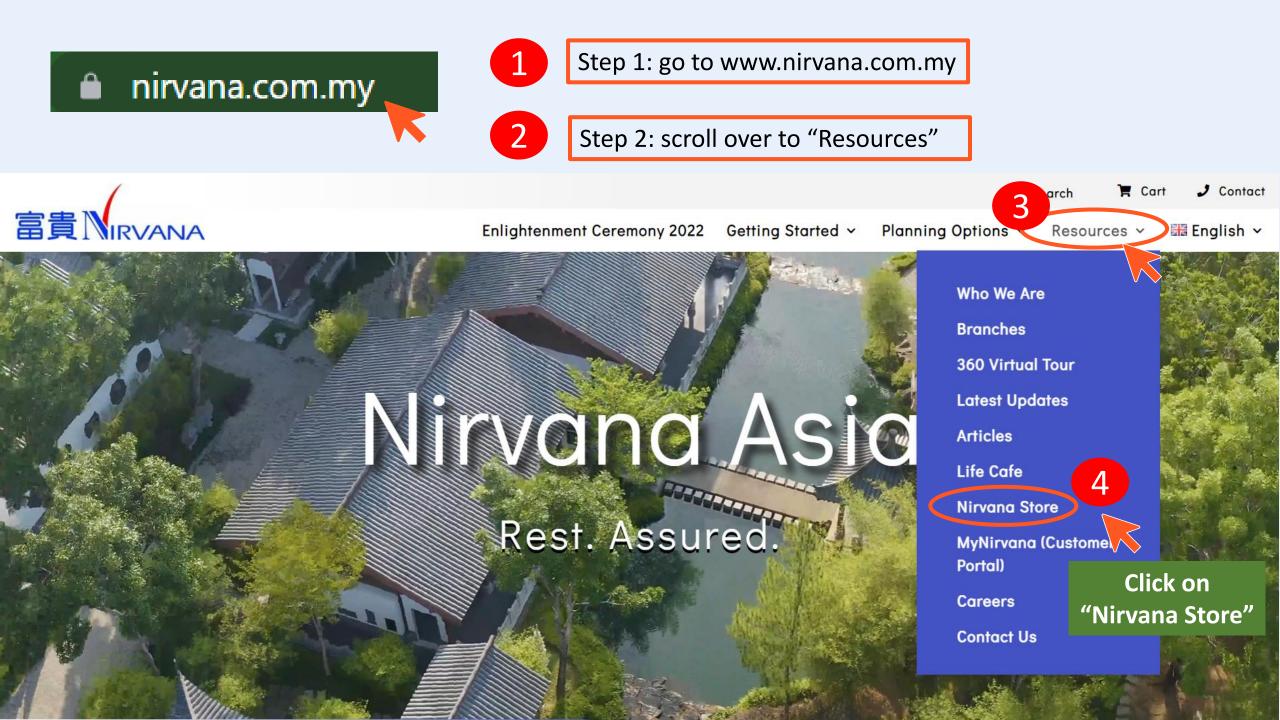
快速方便,少"纸"时代 Digitalize, faster and easier – paperless process

# Who is this platform for?



- 1. This platform is for customers to purchase NLP online.
- 2. This does not bypass the need of agent's guide to complete the process of purchase.
- 3. A valid agent code is needed in order for purchase to be completed.
- 4. The instalment plan is available only for standard option - for customers whose down payment do not fit to these standard plans or for combo NLP with niche/plot promotions still need to use manual submission.





# 网购平台主页 HOMEPAGE

Nipana Life Plan Memorial Dedication

Praying Products Flower Shoppe

Contact



# Nirvana Online

Home

# Store

富貴NIRVAI

Pre-plan, celebrate loved ones and offer sympathies effortlessly



富貴Nirvana

SHOP NOW

Method 1: scroll down at Home tab > find Nirvana Life Plan > click "Shop Now"

Home



Nirvana Life Plan Memorial Dedication

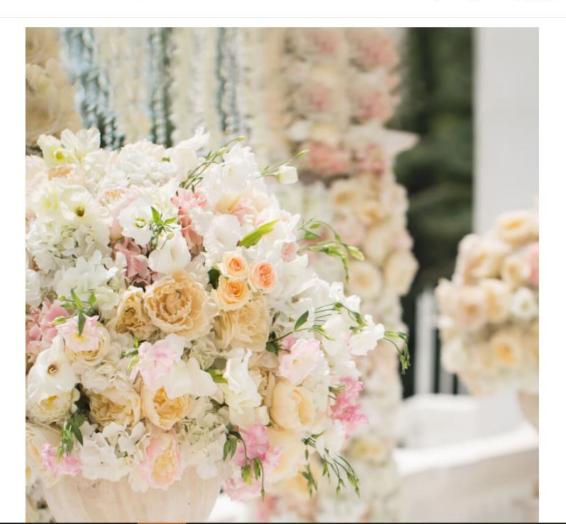
Method 2: click Nirvana Life Plan tab

Contact

# Nirvana Life Plan

Nirvana Life Plans ensure the processes for funerals and preplanning are hassle-free by combining our best services and products in five easy-to-choose pre-arranged plans. The plans come in different price ranges to address every budgetary concern and religious denomination.

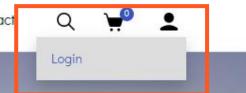
Aside from making the pre-planning easier for our customers, Nirvana Asia has selected Nirvana Life Plans and dedicated service personnel in multiple internationally-certified branches nationwide and a wide network of professional authorised agents who are ever-ready to provide immediate assistance.



Praying Products Flower Shoppe



Home Nirvana Life Plan Memorial Dedication Praying Products Flower Shoppe Contact



# Nirvana Life Plans

The best and most complete hassle-free life plans

https://ecomm.uat.nirvana.my/my-account/



Home Nirvana Life Plan Memorial Dedication Praying Products Flower Shoppe Contact





# Login

#### LOG IN NOW

Forgot password?

New user? Register here.

NIRVANADEV	
English v	
Log In Username or email	
Password	
Remember me	
Log In	
New user? Register	



Home Nirvana Life Plan Memorial Dedication Praying Products Flower Shoppe Contact





# Login

LOG IN NOW

Forgot password?

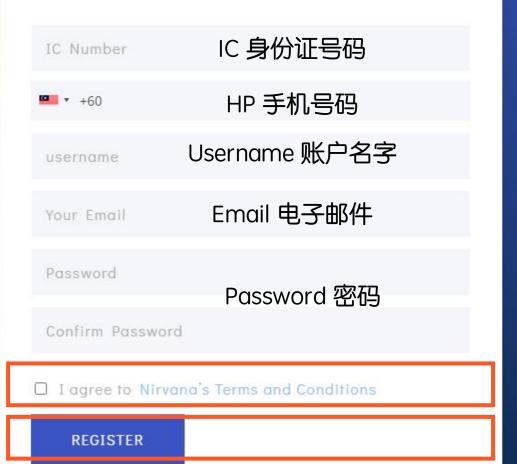
New user? Register here.



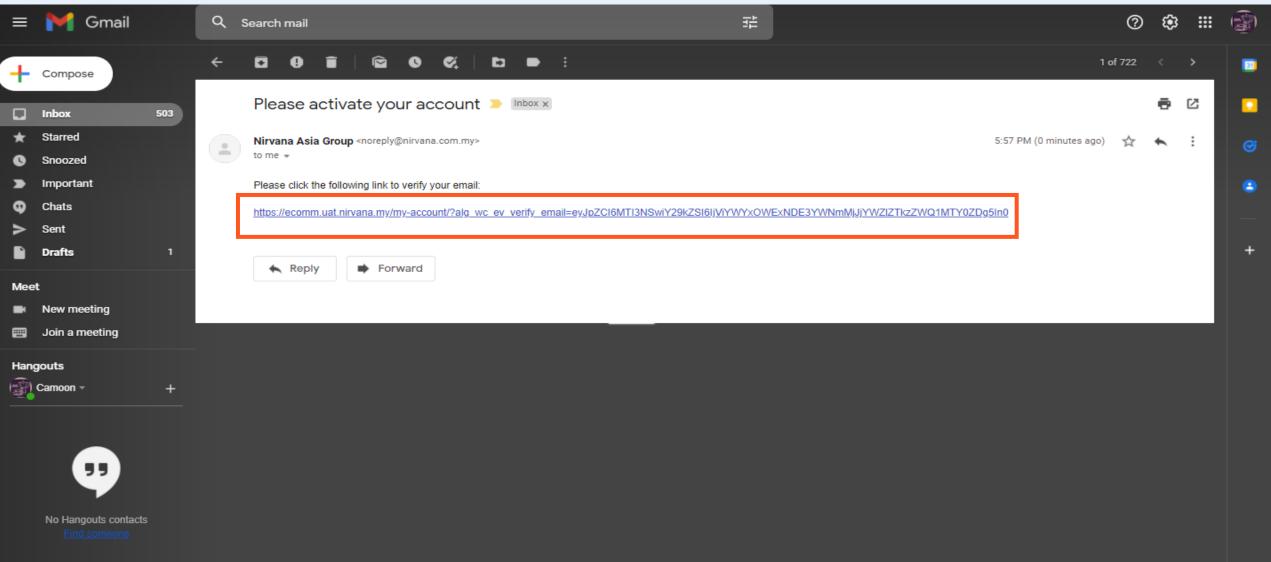
Home Nirvana Life Plan Memorial Dedication Praying Products Flower Shoppe Contact



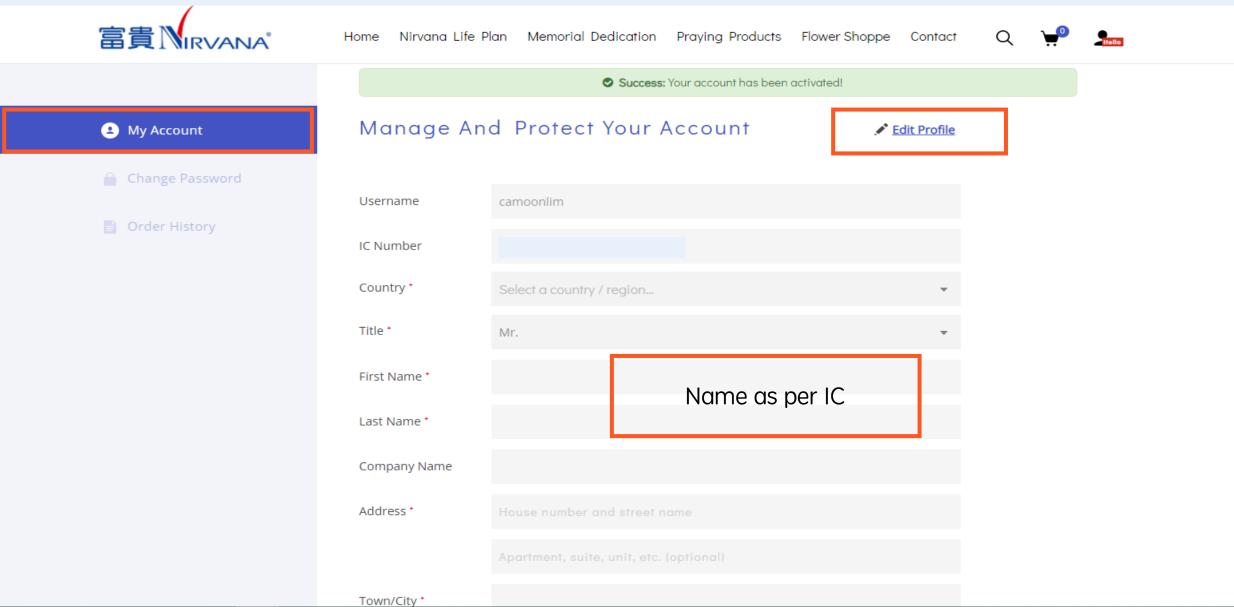
## **Register Form**

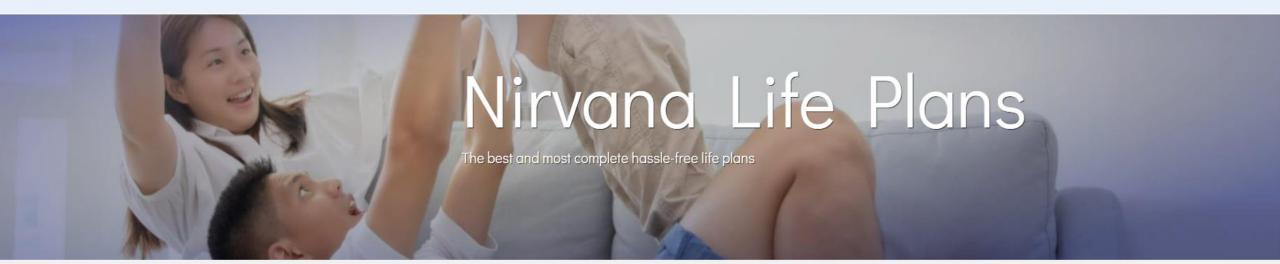


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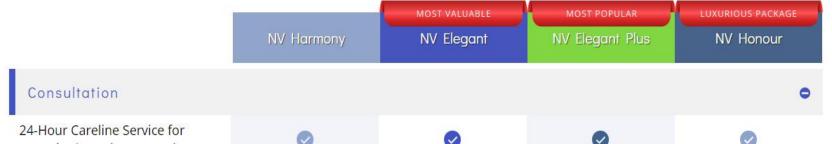


# Edit Profile

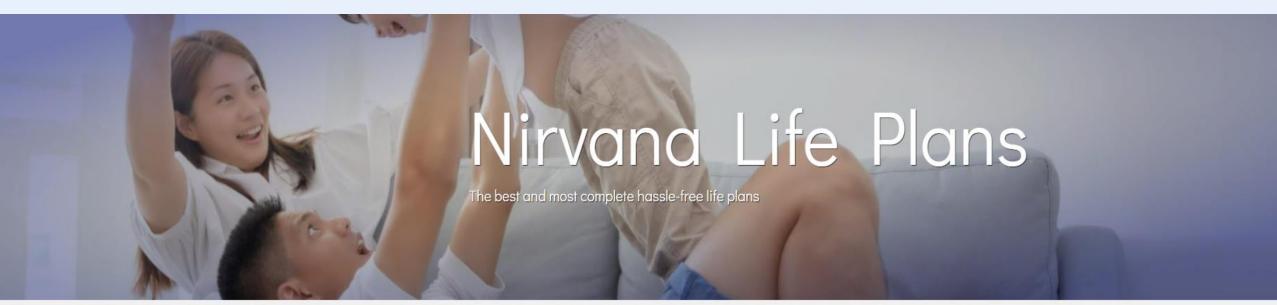




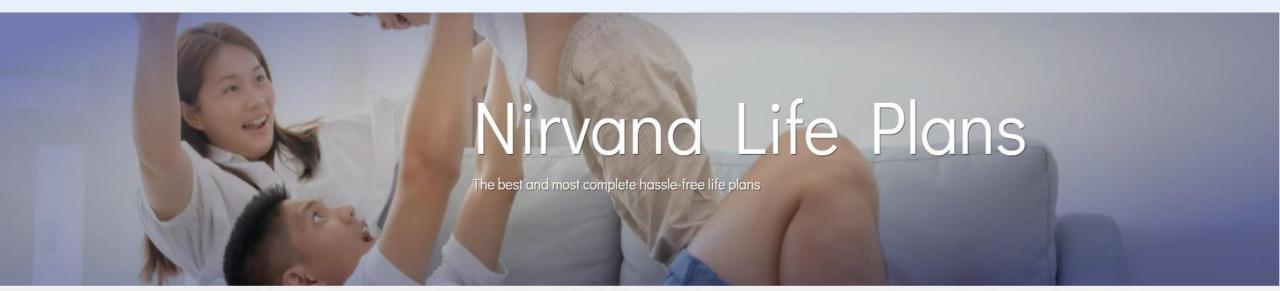


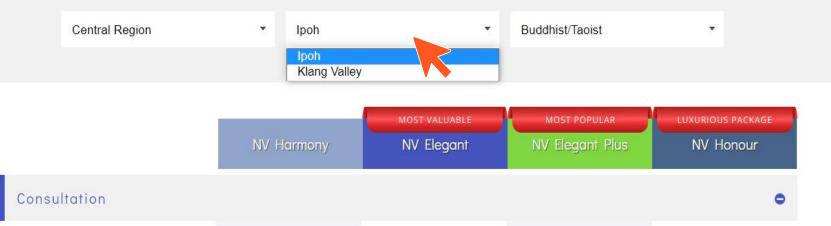


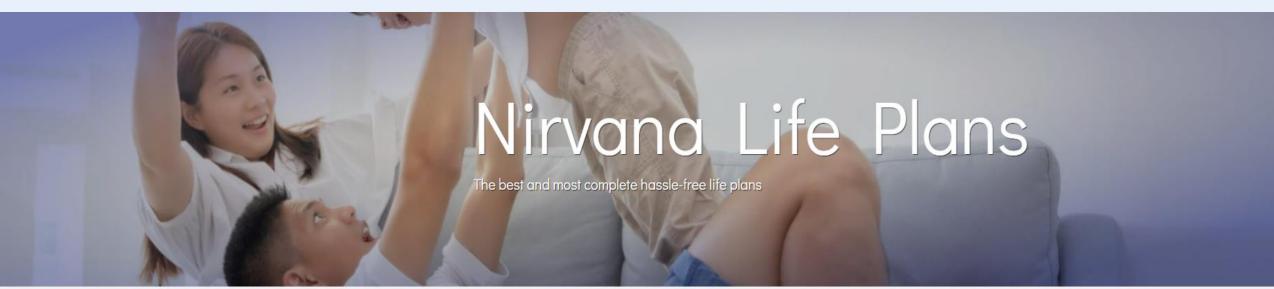
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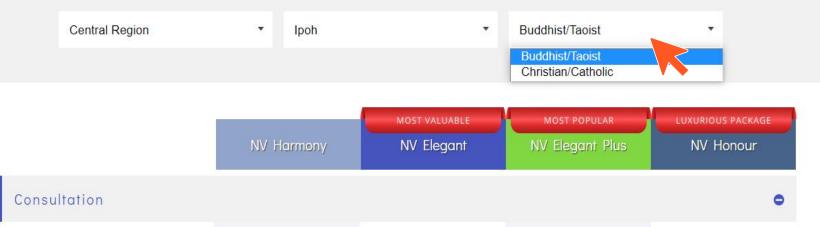


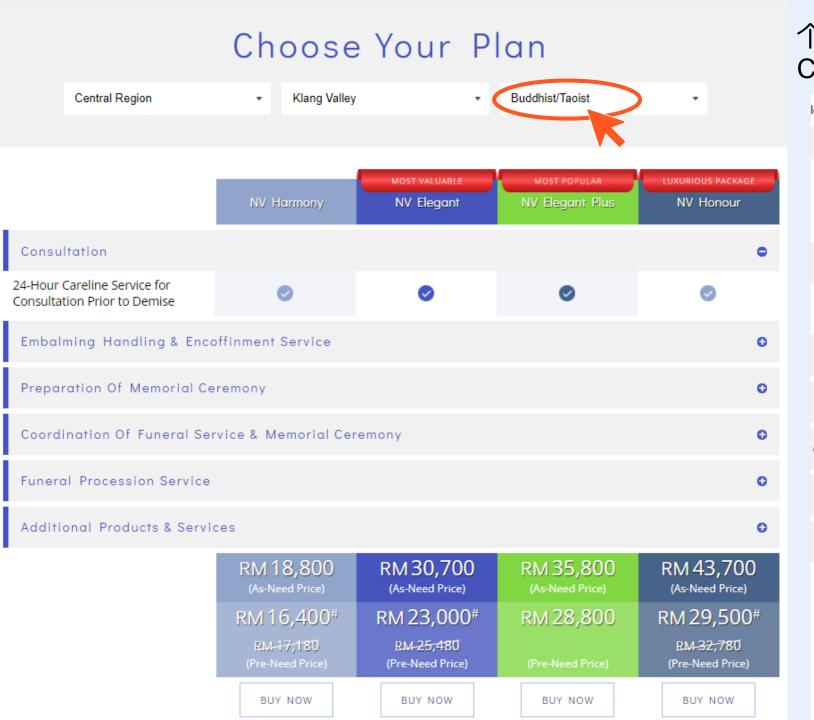












## 个别配套的比较 Comparisons of packages and pricing Christian/Catholic ley LUXURIOUS PACKAGE NV Gracious 0 Ø C Ο Ο eremony 0 0 RM14,700 RM 21,700 (As-Need Price) RM15,600#RM-16,280 RM 12,200#RM 12,780 (Pre-Need Price) BUY NOW BUY NOW

RM18,800	RM 30,700	RM 35,800	RM 43,700
(As-Need Price)	(As-Need Price)	(As-Need Price)	(As-Need Price)
RM16,400#	RM 23,000#	RM 28,800	RM 29,500#
RM-17,180	RM-25,480	(Pre-Need Price)	RM-32,780
(Pre-Need Price)	(Pre-Need Price)		(Pre-Need Price)
BUY NOW	BUY NOW	BUY NOW	BUY NOW

#Lowest discounted price, discounts are subjected to amount of down payment.

\* Applicable for cremation package only.

\*\* The company shall not be liable for any direct, indirect of consequential losses in the event that the specified hearse or vehicle is not available as a result of circumstances beyond its control PROVIDED ALWAYS that an alternative mode of conveyance or transport is made available.

\*\*\* Applicable in Klang Valley Only.

\*\*\*\* Taoist prayer service only covers Hakka (medium), Cantonese (medium) or Hokkien (small) prayer service. Use of Hokkien (small) prayer service is subject to an additional charge of RM566 (Only applicable for NV Harmony & NV Elegant packages).

#### NV Elegant vs NV Elegant Plus

1) Only Pre-Need NV Elegant Plus is entitled to Golden Harvest Reward (GHR);

2) Package is entitled to Funeral Day Offering to Deceased (1set of Fruits and Vegetarian);

3) Hearse is upgraded from Estima Hearse to The Guardian Hearse; and

4) Mourning Garments is increased from 5 sets to 10 sets

Promotions and terms for packages are listed

		Choose You	ir Plan		
	Central Region	Klang Valley	- Buddhist/Tanist		
		NV Elegant   Central – Select Payment Opt			
OPTION 1		OPTION 2			
Single Full Payment		Instalment Plan			
Proceed with one time payment to purchase this package.		Spread the cost of your Nirvana Life Plan by u	utilizing the instalment plans.		
Pre-need price Down payment	RM 25,480	Select Initial Down Payment: RM 3,000.00 (	Discounted: RM 740.00) 🔹		
Discount	RM 2,480	Repayment Period	Monthly Repayment	Total Amount Repayable	
Discounted Price	RM 23,000	12 months	RM 1,811.67		PROCEED
	CHECKOUT	24 months	RM 905.83		PROCEED
		36 months	RM 603.89	RM 21,740.00	PROCEED
		48 months	RM 452.92		PROCEED
		60 months	RM 362.33		PROCEED

\*\* Note: Action will remove all existing other products in your cart.

#### OPTION 1

#### Single Full Payment

Proceed with one time payment to purchase this package

Pre-need price

Down payment

Discount

Discounted Price



## Option 1 – For Full Payment 全额付款

RM 25,480

Discount automatically applied
Just click "Checkout" to lead to payment gateway

## Option 2 – For Instalment Plan 分期付款

Select the Initial Down Payment: RM3,000 or RM6,000 (with applied discount)

Select the payment period and click "Proceed" to lead to payment gateway

### OPTION 2

#### Instalment Plan

Spread the cost of your Nirv	ana Life Plan by utilizing the instalment plans.		
Select Initial Down Payment:	RM 3,000.00 (Discounted: RM 740.00)		
Repayment Period	RM 6,000.00 (Discounted: RM 1,480.00)	Total Amount Repayable	
12 months	RM 1,811.67		2 PROCEED
24 months	RM 905.83		PROCEED
36 months	RM 603.89	RM 21,740.00	PROCEED
48 months	RM 452.92		PROCEED
60 months	RM 362.33		PROCEED

## Checkout



Agent Code

9999 Cannot

18675	N N	VERIFY AGENT CO	DDE			
Billing Deta	ils					
Country *	Malaysia			Mobile *	Sample	
Title *	Ms.		•	Phone Number*	• +60	
First Name *	Sample			Gender *	Female	
Last Name *	Sample			Street address *	Sample	
Company Name	Sample				Sample	
Email Address *	Sample			Town / City *	Sample	
				State	Sample	•
				Postcode / ZIP *	Sample	
Choose Your	Preferred Payn	nent Method				





Product			Subtot
NV Test   Central – Christian 📧			RM 15.
	If you have a coupon code, please apply it below.	Coupon code	APPLY COUPON
	Coupon	n: agent_affiliate	-RM 0.00 [Remo
		Down Payment	RM 1.
	Install	ment Per Month	RM 1.
AsioPoy asia Make a payment using your Credit/Debit	t card.		
	above purchase after having made my own enquiries to the applicable terms and conditions and Direct [	_	to the nature of the
I have read and agreed to the terr	ms and conditions of the Privacy Policy *		
	close the browser, kindly wait to be redirected back to the Nirvana web 不要直接关闭有关页面,请等候系统自动返回富贵网站以完成该付款		he payment process.

### **Funeral Service Packages**

富貴NIRVANA

	NV Test
Consultation	
24-Hour Careline Service for Consultation Prior to Demise	0
Embalming Handling & Encoffinment Service	
- Reporting Death & Obtaining Burial Clearance / Permit	0
Securing Release of Remains	0
Decedent Care Services (Embalming / Dry Ice & Make Up)	0
Burial Casket (1 Unit):	Premium NV Gracious Casket
*Cremation: Casket (1 Unit)	Premium
*Urn (1 Unit)	Premium
*Cremation & Retrieval of Ashes	0
"Cross" Blanket (1 Set)	0
Preparation Of Memorial Ceremony	
Use of Canopy / Parlour	2 Units (16ft X 20ft) / Standard Parlour
Hanging Fan (Unit)	8
Light (Unit)	8
Table with Table Cloth (Set)	12
Plastic Chair (Unit)	120
Use of Majestic Altar	0
Enlargement of Photograph	0
Decorated Photo Frame	0
Floral Ornament	0

Home Memorial Dedication Praying Products Flower Shoppe Contact

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	Home	Memorial Dedication	Proying Products	Rower Shoppe	Contact	Q	٣	5
Use of Hymm Books					0			
Location Direction Placards					0			
Memorial Record Book					0			
Use of Condolence Box					0			
Coordination Of Funeral Serv	vice & I	Memorial Cerem	ony					
Profession Consultation & Support Te	am (1 Te	eam)			0			
2 Nights Wake Service Worker (6PM -	12AM)			1 V	Vorker / Night			
Confectionery Gifts					0			
Use of PA System					0			
Use of Electronic Keyboard					0			
Hot Beverages (Coffee & Tea)								
***Light Refreshment & Hot Beverag	es			Up To	o 30 Pax / Nigh	t		
Drinking Water (Cup)					480			
Peanuts (Package)					40			
Funeral Procession Service								
Sealing of Casket					0			
Service Team for Funeral Profession (	1 Team)				0			
NV Souvenir (Piece)					100			
**Use of Limousine (1 Unit, Single Tri	p)				Luxurious			
**Use of Hearse (1 Unit, Single Trip)				High	n Range Hearse			
**Use of Air-Cond Bus for Funeral Pro	ocession	(1 Unit)		Uş	p To 40 Seats			
Additional Products & Servic	es							
USB Flash Drive with Pieces of Photo				1 U	nit (40 Pieces)			
Thank You Cards (Unit)					200			
Lowest discounted price, discounts are subjected	i to amoun	t of down payment.						

富貴 Nirvana <sup>®</sup>	Home	Memorial Dedication	Praying Products	Flower Shoppe	Contact	Q	۳	-
**Use of Limousine (1 Unit, Single Trip	)				Luxurious			
**Use of Hearse (1 Unit, Single Trip)				High	n Range Hearse			
**Use of Air-Cond Bus for Funeral Pro	cession	(1 Unit)		U	p To 40 Seats			
Additional Products & Service	s							
USB Flash Drive with Pieces of Photo				1 U	Init (40 Pieces)			
Thank You Cards (Unit)					200			

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\* Applicable for cremation package only. \*\* The company shall not be liable for any direct, indirect or consequential losses in the event that the specified hearse or vehicle is not available as a result of circumstances beyond its control PROVIDED ALWAYS that an alternative mode of conveyance or transport is made available.

\*\*\* Applicable in Klang Valley Only

#### A. ONLINE ORDER/PURCHASE

富貴

1. The Purchaser may select to purchase one or more of Nirvana's comprehensive funeral service packages ("Selected FSP") and such purchase will only be effective from the date the Company accepts the Purchaser's Order with the Purchaser's down payment of [20% of the Price of the Selected FSP] ("Down Payment").

2. If the purchase of the Selected FSP is made pursuant to the purchase of any other Products and Services specifically offered by Nirvana ("Special Product"), then the acceptance of the Order is conditional upon the Purchaser fulfilling all obligations in the contract of purchase of the Special Product.

3. All the Selected FSP offered for an line sales by the Company through this Site are sold subject to these Terms and Conditions and the Terms of Use of this Site, all of the Terms of Use are made a part of these Terms and Conditions by this reference. By submitting your Order for processing by the Company, you hereby agree to purchase the Selected FSP with the specifications prescribed in the descriptions of the Products/Services displayed on the Site and confirm and affirm that you have read, understood and agree to these Terms and Conditions in the form in which they appear at the time your Order is submitted for processing.

4.The Purchaser shall agree to complete the Order according to Nirvana's requirements as stated on this Site. The Purchaser shall provide the Company with complete and updated information which shall include (but shall not be limited to) the Purchaser's legal name, NRIC no., address, telephone and e-mail address. If the Purchaser provides any information that is untrue, inaccurate, not current or incomplete (or becomes untrue, inaccurate, not current or incomplete), the Company has the absolute right to reject or refuse the Purchaser's Order under this Site. 5. The purchase of the Selected FSP is open to residents aged 18 and above in Malaysia. The Company has the absolute discretion to refuse the Order of a potential Purchaser and need not give any reason whatsoever.

6. The Purchaser will receive an acknowledgement email by the Company in respect of the Order. For clarification, such acknowledgement email does not guarantee acceptance by the Company of the Order. Also, the inclusion of any Products or Services on this Site at a particular time does not guarantee that the Products or Services will be available at all time.

7. The Company shall make every effort to fulfill Order placed by Purchasers, but the Company and Nirvana shall not be liable to any person if the Company shall decline to fulfill an Order for whatsoever reason, or if the Company is unable to fulfill all or part of an Order because of an unforeseen change of circumstances (as the case may be), Force Majeure or because the Selected FSP or any of its items may be unavailable. 8. All pictures and images of the Products and/or Services displayed on this Site are for illustration purposes only and we take no responsibility on its accuracies. However, we take all reasonable care to ensure that all descriptions, details and prices of the Products/Services appearing on the Site are correct at the time when the information was inputted onto the system, the information appearing on this Site at any time may not reflect the exact position at the moment you place an Order.

9. The Company shall use its best efforts to ensure that a duly accepted Order is correctly registered into your Account. Should there be any discrepancy, please notify us either by e-mail at \_\_\_\_\_\_ or call the Company's hotline at \_\_\_\_\_\_ by the next working day.

#### B. EXERCISE/UTILIZATION OF SELECTED FSP

1. The Selected FSP shall be exercised strictly in [Peninsular Malaysia] where the location of the funeral service must be within the radius of 35km ("Territory") either from the Company or its associate company's funeral service center. The Company or its associate company reserves the rights to impose additional charges for any funeral service held beyond the Territory.

### Details of Package and Terms and Conditions





	Product		Subtotal
	NV Test   Central – Christian 📧		RM 15.00
	If you have a coupon code, please apply it below.	Coupon code	APPLY COUPON
		n: agent_affiliate Down Payment Ilment Per Month	-RM 0.00 [Remove] RM 1.00 RM 1.17
	AsiaPay asia Make a payment using your Credit/Debit card.		
	I hereby declare that I make the above purchase after having made my own enquirie product and I have read and agreed to the applicable terms and conditions and Direct		to the nature of the
	I have read and agreed to the terms and conditions of the Privacy Policy *		
<u> </u>	Important note: During and after payment, do not close the browser, kindly wait to be redirected back to the Nirvana we 重要资讯:在付款过程或完成付款的时候,切记不要直接关闭有关页面,请等候系统自动返回富贵网站以完成该付款		ne payment process.
	PLACE ORDER		





Thank you for your order. We are now redirecting you to the Payment Gateway to proceed with the payment.

#### About Nirvana

#### Social Links

Nirvana Asia Sdn Bhd (Nirvana) is the largest bereavement care provider in Malaysia. As a pioneer in the bereavement care industry, Nirvana assists families nationwide with funeral, burial and cremation services through its comprehensive, one-stop services.



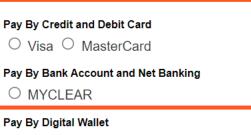


#### Secure Authenticated Merchant :

You are now connected to a secure payment site operated by PayDollar.com . Your payment details will be securely transmitted to the Bank, Card and Payment Companies for transaction authorisation using up to 256-bit SSL encryption.

### **Nirvana Holdings Bhd**

Select your payment method and confirm:



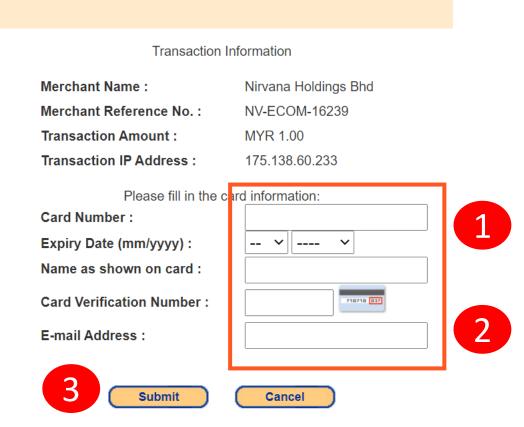
Tell Me More

# This payment gateway is for down payment

Select payment method:

- 1) By credit / debit card 信用卡/借记卡
- 2) By direct transfer from bank 银行转账

VISA Verified by



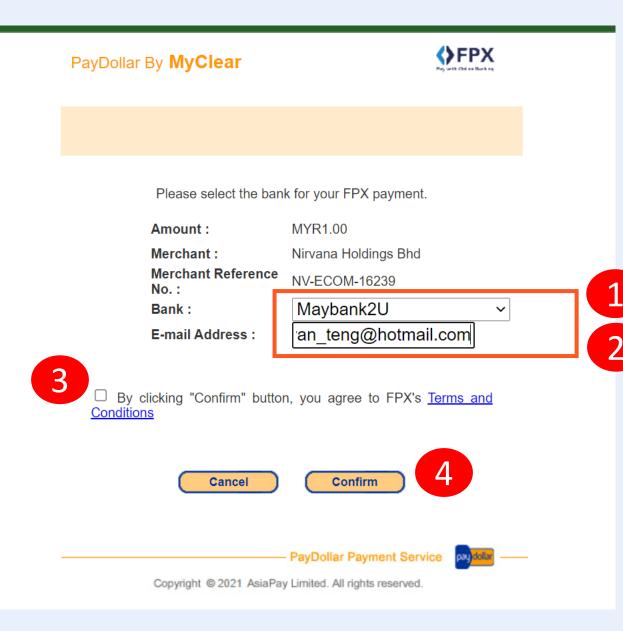
Note: As certain card-issuing banks might not yet be ready for Internet transaction, please contact your card-issuing bank for any problems in using your card for transactions via PayDollar.

\* If you have already registered Verified By VISA,

## 1. By credit / debit card 信用卡/借记卡

When select pay via credit/debit card:

Step 1 - Key in card details Step 2 - Key in e-mail Step 3 - Click "confirm"



## 2. By direct transfer from bank 银行转账

When select pay via bank:

Step 1 - Select bank of choiceStep 2 - Key in e-mailStep 3 - Agree to terms and conditionsStep 4 - Click "confirm"

## maybank2u.com

Cancel

English | Bahasa Malaysia

## Welcome

## Log in to Maybank2u.com online banking

Note:

• You are in a secured site.

Username:

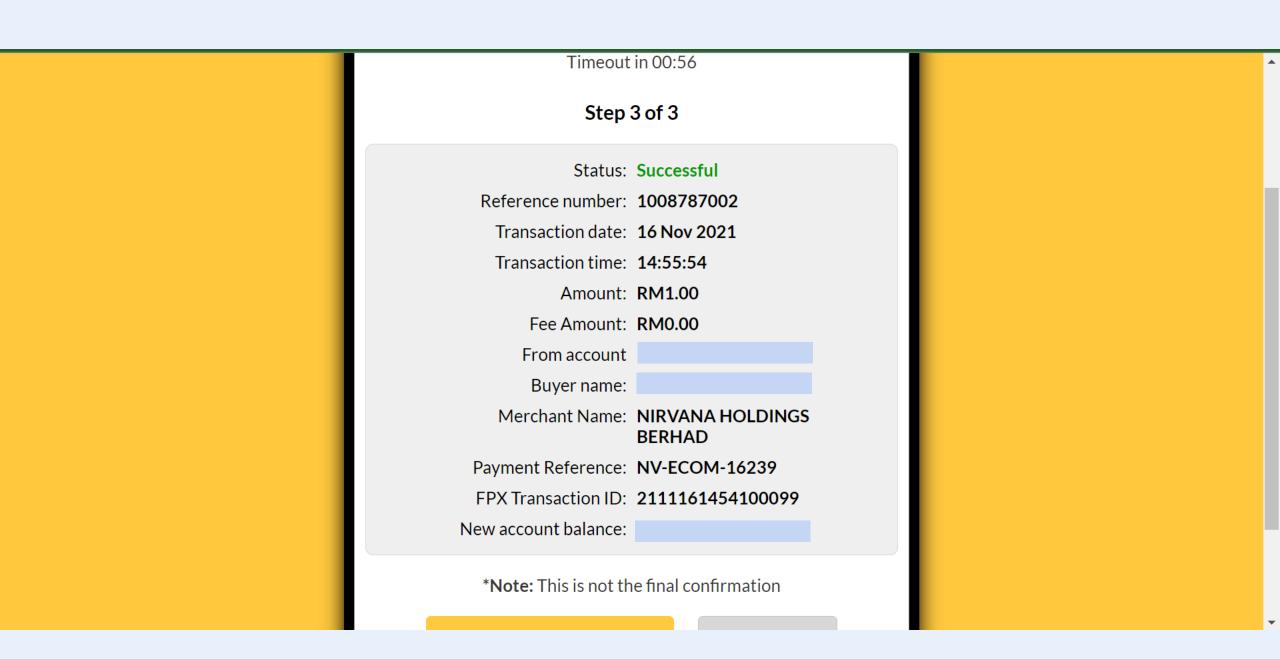
Next

Don't have a Maybank2U account? Click here for information on opening an account

<b>♦</b>	
Timeout in 03:55	
Step 1 of 3	
From account: Please select V	
Merchant Name: NIRVANA HOLDINGS BERHAD	
Payment Reference: NV-ECOM-16239	
FPX Transaction ID: 2111161454100099	
Amount: RM1.00	
Fee Amount: RM0.00	
Continue Cancel	

<b>♦FPX</b>					
Timeout in 03:47					
Step 2 of 3					
From account:					
Merchant Name: NIRVANA HOLDINGS BERHAD					
Payment Reference: NV-ECOM-16239					
FPX Transaction ID: 2111161454100099					
Amount: RM1.00					
Fee Amount: RM0.00					
SMS TAC 1 Request for TAC					
Your TAC Request is successful (16 Nov 2021 14:55:20). Your TAC number will be sent to your registered mobile phone number 014-263XXXX					
Confirm Go back Cancel					

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## FPX

## **National Internet Payment Gateway**

Payment Details		
Merchant Name	NIRVANA HOLDINGS BERHA	FPX Status Page
Merchant Order No.	NV-ECOM-16239	
FPX Transaction ID	2111161454100099	
Amount	RM 1.00	
Transaction Status	Approved	
Date & Time		
Buyer Bank	MAYBANK2U	
Bank Reference No.	1008787002	
	Print Click Here to Complete Your Transo	action
FAQ   Merchant Program	n   Contact Us   Pop-up Blocker Settings   Terms and C Policy   Disclaimer	Conditions   Privacy
Malaysian Electronic (	Clearing Corporation Sdn Bhd 836743-D   http://www.m	nyclear.org.my
© Malaysian I	ectronic Clearing Corporation Sdn Bhd . All Rights Rese FPX V5.0	erved.

### FPX By **PayDollar**



#### **Transaction Result**

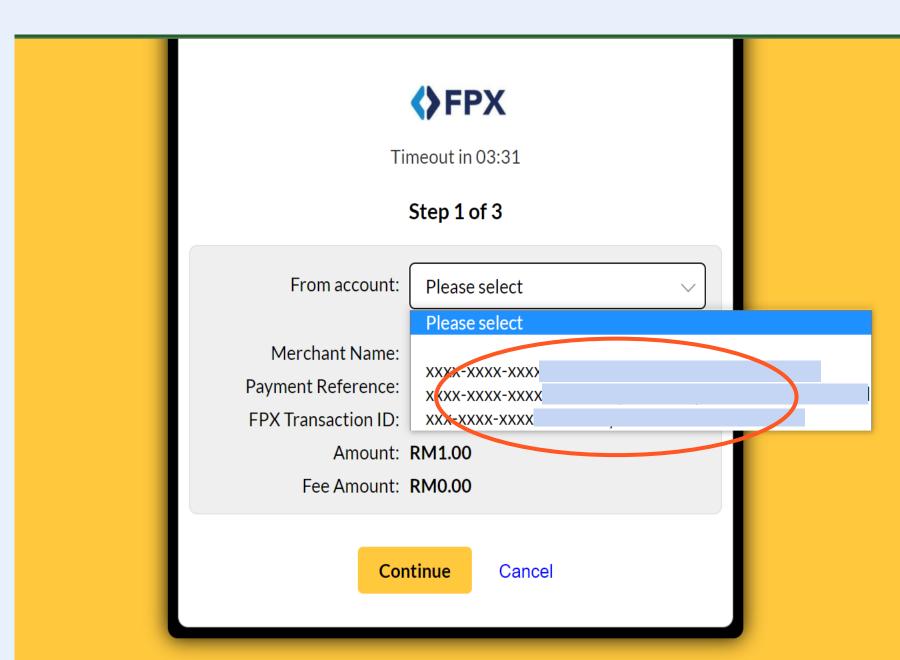
Payment method : Amount :	FPX MYR1.00
Merchant :	Nirvana Holdings Bhd
Merchant Reference No. :	NV-ECOM-16239
Payment Reference No. :	000316372747
Buyer Bank Name :	Maybank2U
FPX Transaction ID :	2111161454100099
FPX Transaction Date :	2021-11-16 14:54:10
Status :	Successful

付款成功 Transfer Successful

Continue

Print

After down payment process, system will guide to E-Mandate





## Order received

Thank you. Your order has been received.

## Order details

Product: Total: Cart Subtotal: Payment Method: NV Test | Central - Christian 💌 1 RM 15.00 RM 1.00 AsiaPay

## **Customer Details**

Email: Phone Number: Billing Address: twan\_teng@hotmail.com

## Installment Method

Tenure: Per Month: 12 months RM 1.17

## Additional Information

Intended User Full Name As NRIC Tan Wan Teng Intended User NRIC Number

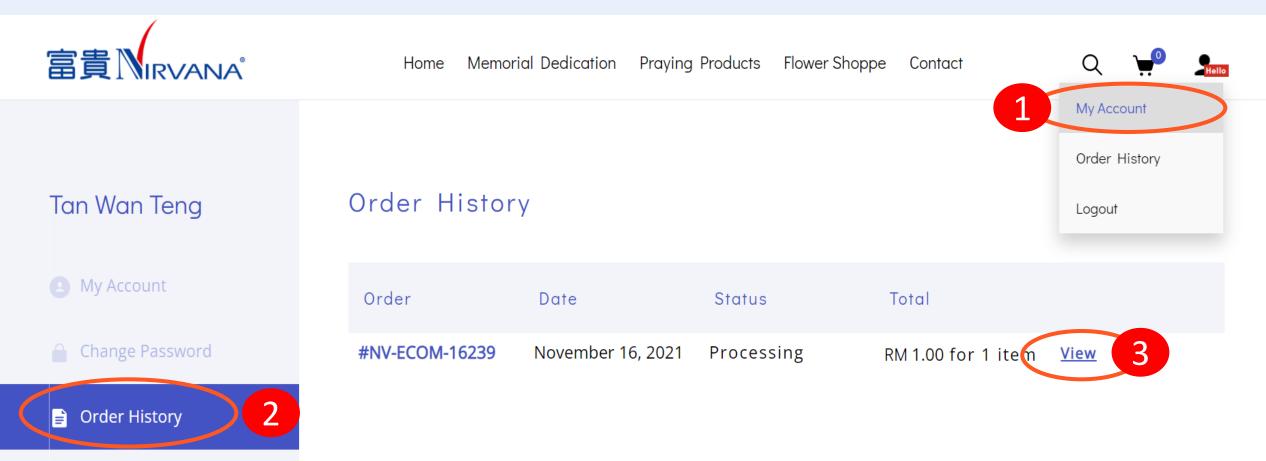
#### About Nirvana

#### Social Links

IIIrvana Asia Sdn Bihd (Nirvana) is the largest bereavement care provider in Malaysia. As a pioneer in the bereavement are industry, Nirvana assists families nationwide with funeral, burial and cremation services through its comprehensive, ine-stop services. 1 - -

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## 如何找到购买记录? How to find my order?



### 富貴NIRVANA

#### a 🦌 🛌

#### Tan Wan Teng

Order History

#### #NV-ECOM-16239

Charge Password

#### Order #NV-ECOM-16239 was placed on November 16, 2021 and is being processed.

#### Order details

BACK

Product:	NV Test   Central - Christian   × 1	
Total:	RM 15.00	
Cart Subtotal:	RM 1.00	

Payment Method: AsiaPay

#### Customer Details

Email:

twan\_teng@hotmail.com Phone Number: Billing Address:

#### Installment Method

Tenure:	12 months
Per Month:	RM 1.17
Additional Inform	nation
Intended User Full Name	Tan Wan Teng

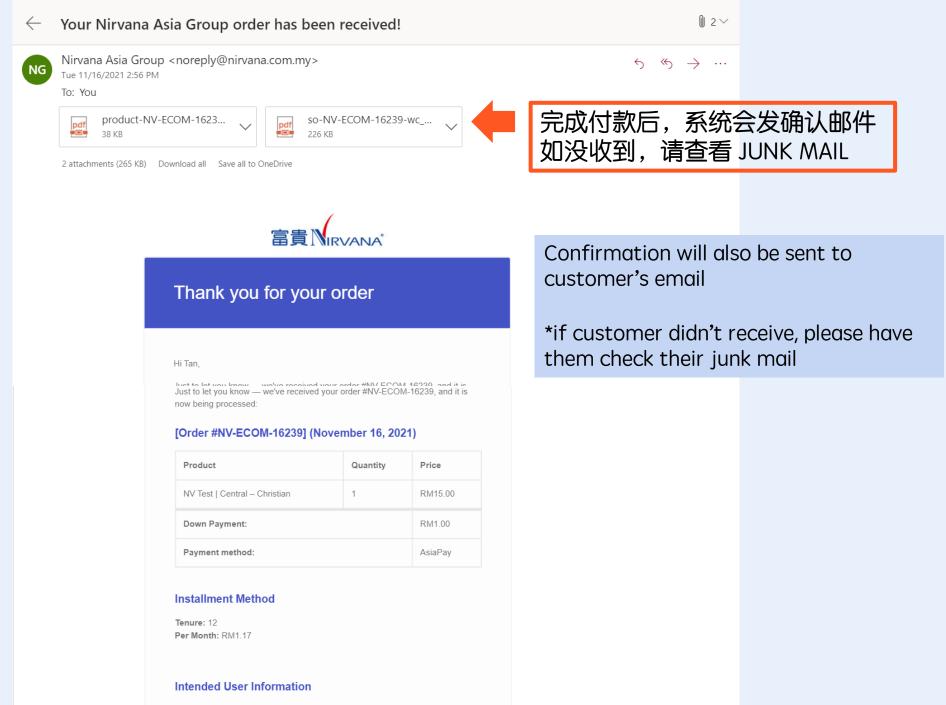
As NRIC Intended User NRIC Number

Upload NRIC Front\*



Upload NRIC Back\*

lc Backjpg



Full Name As NRIC: Tan Wan Teng

