



感恩前行
跨境相聚

QING
MING

Reunion
transcending
borders,
gratitude as
we journey
forward

PUSAT PERINGATAN

VIRVANA 2
富贵生命馆

Presented by: Alsa Soh
Date: 08/03/2024

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Online
reservation
for Qing Ming
appointment

拜祭預約



分行熱線 Branch Hotlines:

富貴生命館

(吉隆坡)
Nirvana Center KL
(Nirvana 2)

03-9212 2888

富貴山莊

(巴生)
Nirvana Memorial Park
(Klang)

03-7890 3299
011-1967 0298

富貴(富寶)山莊

(怡保)
Nirvana Memorial Park
(Ipoh)

017-974 0733

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清明拜祭預約

Online Reservation for Qing Ming Appointment

Qing Ming Prayer Appt Slot

清明拜祭預約時段

星期一至五
Weekday

1. 選擇日期與時間 Choose Date & Time 2. 填寫詳細資料 Fill Out Details 3. 確認預約 Confirm Appointment

日期 Start date
08/03/2024

10:00 am - (剩下 39 left)

時間 Start time

- 8:00 am - (剩下 28 left)
- 10:00 am - (剩下 39 left)
- 12:00 pm - (剩下 46 left)
- 2:00 pm - (剩下 47 left)
- 4:00 pm - (剩下 30 left)

周末
Weekend

1. 選擇日期與時間 Choose Date & Time 2. 填寫詳細資料 Fill Out Details 3. 確認預約 Confirm Appointment

日期 Start date
09/03/2024

6:00 am - (剩下 70 left)

時間 Start time

- 6:00 am - (剩下 70 left)
- 8:00 am - (剩下 44 left)
- 10:00 am - (剩下 0 left)
- 12:00 pm - (剩下 39 left)
- 2:00 pm - (剩下 61 left)
- 4:00 pm - (剩下 68 left)

预约三步骤 Register in 3 Steps

1

选择日期
与时间
Date and time

2

填写详细
资料
Fill Out Details

3

确认预约
Confirm
Appointment

1

选择日期与时间
Date and time

不允许进行隔日预约
Next day appointments are not allowed

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QING MING
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March 2024

S	M	T	W	T	F	S
					1	2
	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Today Clear

Select a date

2. 填寫詳細資料 Fill Out Details

3. 確認預約 Confirm Appointment

確認 CONFIRM >



1. 選擇日期與時間 Choose Date & Time
2. 填寫詳細資料 Fill Out Details
3. 確認預約 Confirm Appointment

日期 Start date

08/03/2024

10:00 am - (剩下 39 left)

📅 預約日期時間 Booking on 08/03/2024 10:00 am (请在点击"确认"之前, 确保您提供的资料正确无误 Please ensure that the information you provide is accurate before clicking "CONFIRM")

確認 CONFIRM >

2

填写详细资料 Fill Out Details

1. 選擇日期及時間
Date & Time

2. 填寫詳細資料
Fill Out Details

3. 確認預約
Confirm Appointment

Full name

Email

Contact Number 聯繫電話

012-3456789

Lot Number 單位號碼

sample: A1-S8-DD-09-198

Decedent Name 先人/往生者名字 (Eng & Chi) I

sample: LIM BAN BAN 林邦邦

Decedent Name 先人/往生者名字 (Eng & Chi) II

sample: LIM BAN NEE 林邦妮

< 之前 PREV

確認 CONFIRM >

3

确认预约

Confirm Appointment



1.

2.

3.

1 選擇日期與時間 Choose Date & Time

2 填寫詳細資料 Fill Out Details

3 確認預約 Confirm Appointment

📅 預約日期時間 Booking on 09/03/2024 4:00 pm (请在点击“确认”之前，确保您提供的资料正确无误 Please ensure that the information you provide is accurate before clicking "CONFIRM")

📧 Alsa Soh, alsa86.soh@gmail.com

Contact Number 聯繫電話 —012-618 1029

Lot Number 單位號碼 —A1-S1-SA-01-08A

Decedent Name 先人/往生者名字 (Eng & Chi) I —LIM BAN BAN

Decedent Name 先人/往生者名字 (Eng & Chi) II —LIM BAN NEE

如果需要修改或者更改时间请点击
“之前” 修改资料
If you would like to amend the details,
please click “PREV”

< 之前 PREV

確認 CONFIRM



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we journey
forward

1.
2.
3.

1 選擇日期與時間 Choose Date & Time
2 填寫詳細資料 Fill Out Details
3 確認預約 Confirm Appointment

📅 預約日期時間 Booking on 09/03/2024 4:00 pm (请在点击“确认”之前，确保您提供的资料正确无误 Please ensure that the information you provide is accurate before clicking "CONFIRM")

👤 Alsa Soh, alsa86.soh@gmail.com

Contact Number 聯繫電話 —012-618 1029

Lot Number 單位號碼 —A1-S1-SA-01-08A

Decedent Name 先人/往生者名字 (Eng & Chi) I —LIM BAN BAN

Decedent Name 先人/往生者名字 (Eng & Chi) II —LIM BAN NEE

检查资料正确后, 点击“确认”
Click “CONFIRM” after verified and confirmed the details are correct

< 之前 PREV

確認 CONFIRM



1.

1. 選擇日期與時間 Choose Date & Time

2.

2. 填寫詳細資料 Fill Out Details

3.

3. 確認預約 Confirm Appointment

您的預約已確認。請加入您的日曆表行程。 Your booking has been confirmed. Please add the appointment to your Apple Calendar / Google Calendar / Outlook × Calendar.

倘若您的預約確認沒顯示在收件箱，請檢查您電郵的“垃圾郵件”文件夾。若您有任何疑問，可以聯絡我們 03-9212 2888。 Please check your email junk / spam folder if your appointment confirmation did not appear in your inbox. For any enquiries, please call us at 03-9212 2888.

The invoice number is NV-1709702019-10451.

加入此預約進入您的行程 Add the appointment to your calendar: Apple Calendar - Outlook - Google Calendar

預約成功
Appointment
confirmed

日期 Start date

Select a date

確認 CONFIRM >

≡ Gmail

🔍 Search mail



✍ Compose

📁 Inbox 20

☆ Starred

🕒 Snoozed

📤 Sent

📄 Drafts 1

▼ More

Labels +



1 of 490 < > 📄

Booking received successfully Inbox x



Nirvana Qing Ming Appointment <noreply@nirvana.my>
to me ▼

1:13 PM (1 minute ago) ☆ 😊 ↶ ⋮



Hello Alsa Soh,
You have made a booking for Nirvana 2 Qing Ming 2024 Prayer Appointment that begins on
09/03/2024 4:00 pm
During the booking, you've also told us:
Contact Number 聯繫電話 —012-618 1029
Lot Number 單位號碼 —A1-S1-SA-01-08A
Decedent Name 先人/往生者名字 (Eng & Chi) I —LIM BAN BAN
Decedent Name 先人/往生者名字 (Eng & Chi) II —LIM BAN NEE

Invoice ID: NV-1709702019-10451

Thank you for booking with us.
The NIRVANA QING MING APPOINTMENT team





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1. 選擇日期與時間 Choose Date & Time
2. 填寫詳細資料 Fill Out Details
3. 確認預約 Confirm Appointment

您的預約已確認。請加入您的日曆表行程。 Your booking has been confirmed. Please add the appointment to your Apple Calendar / Google Calendar / Outlook x Calendar.

倘若您的預約確認沒顯示在收件箱，請檢查您電郵的“垃圾郵件”文件夾。若您有任何疑問，可以聯絡我們 03-9212 2888。 Please check your email junk / spam folder if your appointment confirmation did not appear in your inbox. For any enquiries, please call us at 03-9212 2888.

The invoice number is NV-1709702019-10451.

加入此預約進入您的行程 Add the appointment to your calendar: Apple Calendar - Outlook - Google Calendar

点击加入日历行程
 Add appt to your calendar

日期 Start date

Select a date

確認 CONFIRM >

← → ↺ [https://calendar.google.com/calendar/u/0/r/eventedit?text=Nirvana+2+Qing+Ming+2024+Prayer+Appointment++\(N2\)&details=NAME:+Alsa...](https://calendar.google.com/calendar/u/0/r/eventedit?text=Nirvana+2+Qing+Ming+2024+Prayer+Appointment++(N2)&details=NAME:+Alsa...) ⚙️ ☆ ⬇️ 📱 A ⋮

× Nirvana 2 Qing Ming 2024 Prayer Appointment Save

Mar 9, 2024 6:00am to 6:00am Mar 9, 2024 Time zone

☐ All day Does not repeat ▾

Event details Find a time

 Add Google Meet video conferencing



 Notification ▾ 30 minutes ▾ ×

Add notification

 Alsa Soh ● ▾

 Busy ▾ Default visibility ▾ ⓘ

Guests

Guest permissions

- ☐ Modify event
- ☒ Invite others
- ☒ See guest list

保存行程在Google Calendar
Save appointment in Google calendar

 **Create** ▾

March 2024 < >

S	M	T	W	T	F	S
25	26	27	28	29	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

 Search for people

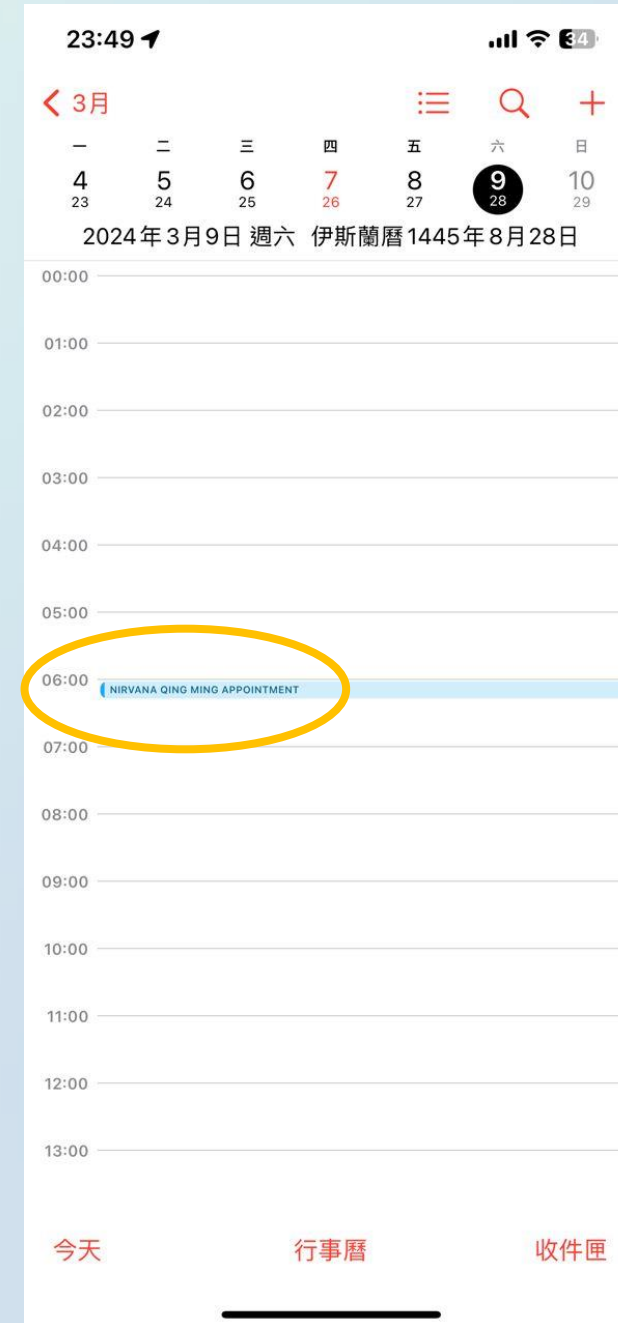
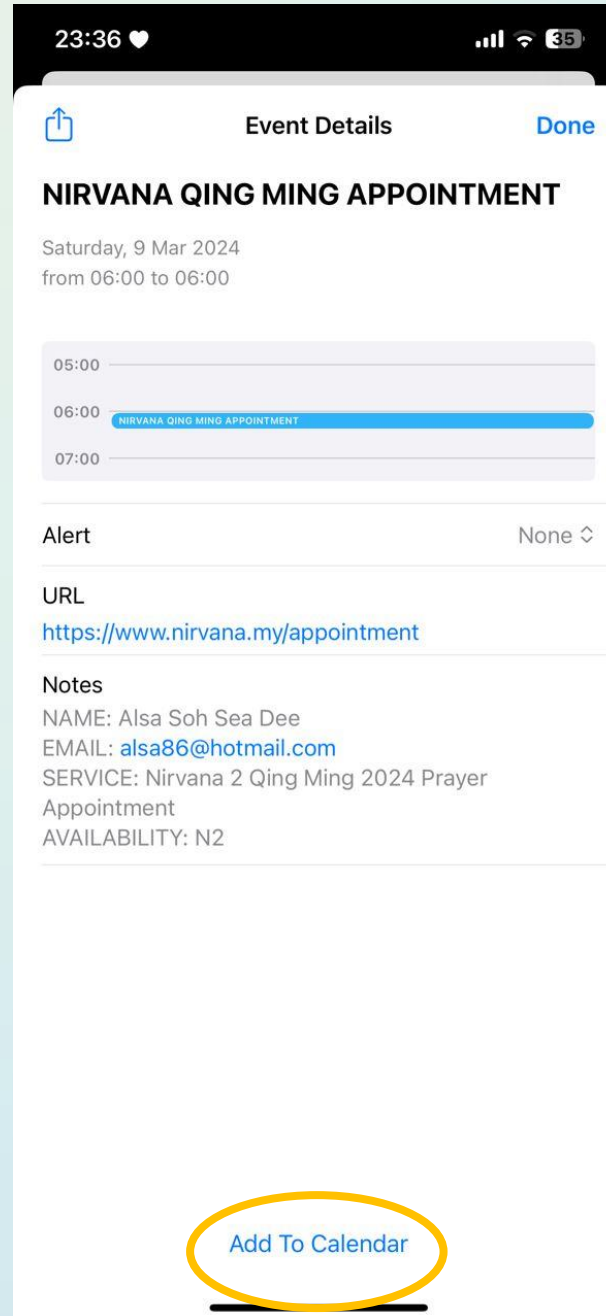
- My calendars** ^
- ☒ Alsa Soh
 - ☒ Birthdays
 - ☒ Tasks
- Other calendars** + ^

SUN 25	MON 26	TUE 27	WED 28	THU 29	FRI Mar 1	SAT 2
3	4 Anniversary of the Cor	5	6	7	8	9 6am Nirvana 2 Qing
10	11	12 First Day of Ramadan	13	14	15	16
17	18	19	20	21	22	23 Birthday of the Sultan
24	25	26	27	28 Nuzul Al-Quran (regioi	29 Good Friday (regional	30
31 Easter Sunday	Apr 1	2	3	4	5	6

Right sidebar icons: Lightbulb, Checkmark, Person, Location pin, Plus, Arrow right

保存行程在Apple Calendar

Save appointment in Apple calendar





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富貴生命館

清明開始前的準備

Preparation by N2 team

资讯 INFORMATION

富贵生命馆在农历甲辰年正月廿二，阳历02/03/2024 邀请师父前来诵经召请先人安坐总灵位。**清明拜祭无需到骨灰灵位前召请先人。**

A purification ritual and chanting invitation session has been done on 2nd March 2024 by Buddhist SIFU. Thus, Qing Ming worship will be performed at Qing Ming Dedication Hall.



楼层平面图

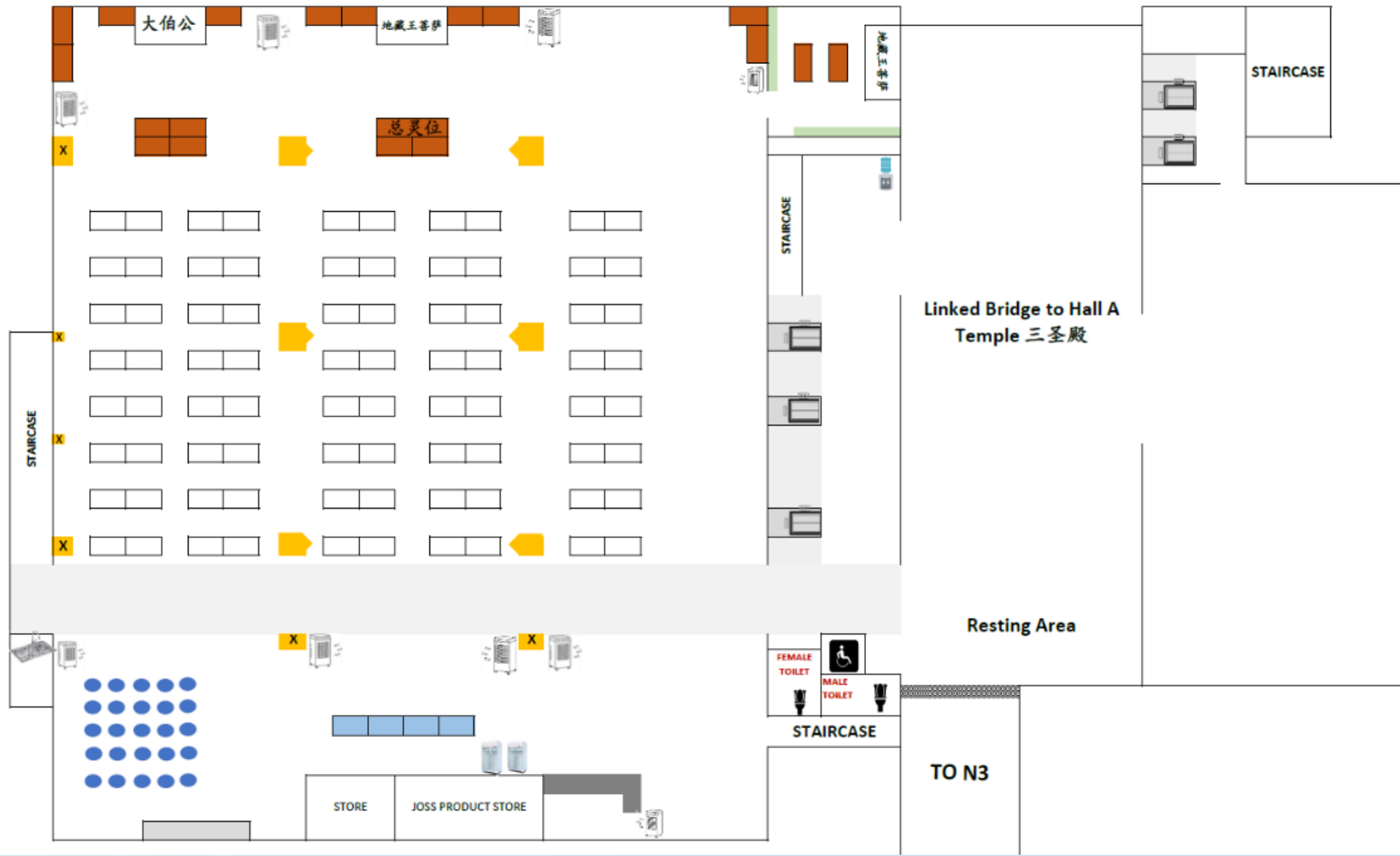
Floor Plan



楼层平面图

Floor Plan











贩卖处 Kiosk



大型纸扎物品

Joss Product

汽车 Vehicle

别墅 Villa

纸扎配套 Package

饮料零食

Beverage & Snack

罐装饮料 Canned Drink

零食糖果 Snacks & Candies

其他

Others

祈福点灯 Blessing Candle

花束 Bunch of Flower

新加设项目：纸扎铺

店名：聚宝坊

地点：楼层B1

产品：各类纸扎物品

服务：预购、代拜服务

New Project : Joss Product Shop

Shop Name : Jewel Place

Location : Level B1

Products : Variety Joss Products

Services : Pre Order, Proxy

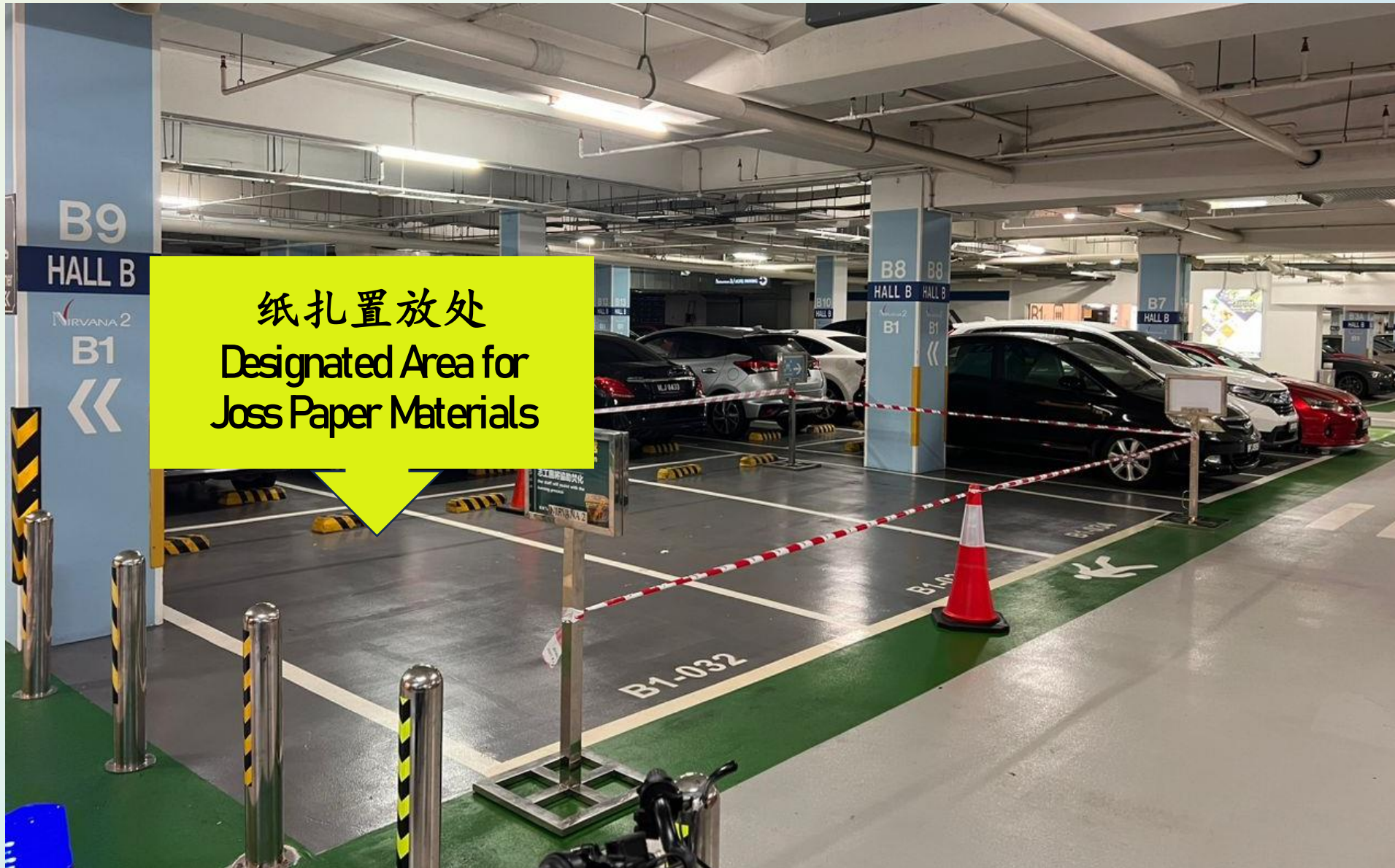
Representative Worship Service

开业促销折扣10%

直至 30/04/2024

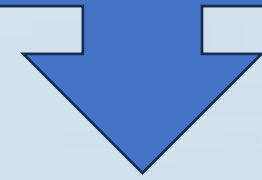
Opening Promo Discount 10%
until 30/04/2024







纸扎置放处
Designated Area for
Joss Paper Materials



N3 Level B1





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代理的配合

Coordination from Agents

代理的配合 Coordination from Agents

1

提醒顾客进行清明节祭预约.

Remind customer to schedule and register online for Qing Ming appointment.

2

没有进行预约的家属将基于当下的空缺来进行适当的分配. 如预约额爆满, 顾客需要等待空缺.

Customers without reservation will only allocation will be based on current availability. In the event of fully booked appointments, customers may need to wait for an available slot to conduct Qing Ming prayer.

3

代理可以陪伴家属到登记处领取灵牌, 请不要在家属抵达前替家属领取灵牌. 这将影响家属抵达后服务人员找不到灵牌而导致需要时间重印灵纸.

Agents are allowed to accompany customers for collecting pedestal at Registration Counter. However, please refrain from collecting it without customer's arrival, as this may cause the inconvenience and unable to allocated the pedestal, leading customer needs to wait for the reprint.

代理的配合 Coordination from Agents

4

拜祭桌子位置将由服务人员进行安排. 我们将视各个区域人潮及使用空间而安排顾客拜祭位置. 如有需要可以提前跟在场的服务人员进行协调.

The arrangement of the prayer table will be determined by our service personnel. We will allocate prayer table for customers based on the crowd, occupancy in each section. Please coordinate in advance if required any assistance.

5

在服务人员已经开始对家属进行清明拜祭流程讲解时, 请让服务人员讲解完毕.

Once the Service Personnel begins the explaining Qing Ming worship rituals to the family members, please allow Service Personnel to conclude the explanation.

6

清明拜祭厅的花瓶只供清明拜祭厅使用. 如有需要, 可以到各个楼层跟相关服务人员要求花瓶. 我们将尽力提供高效服务与代理及家属.

The vases that provided in Qing Ming hall are designated for Qing Ming prayer. Flower vase may request from service personnel at respective level. We will strive to provide efficient service to agents and family members.

代理的配合 Coordination from Agents

7

家属需自行准备拜祭物品如祭品、纸碟纸杯. 假使家属遗漏了纸碟纸杯我们有循环使用的塑料碟及杯备用.

Family members are required to prepare the offering items such as food offerings, paper plate and cup. In case paper plates and cups are overlooked, we have reusable plastic plates and cups available for use.

8

因空间有限并为了确保每个拜祭流程顺畅, 本馆鼓励每个拜祭区域由一位家属代拜进行仪式. 其余家属可在拜祭位置等待或可以先摆放祭品.

Due to the limited of space and to ensure a smooth prayer process for every visitors, we encourage each prayer section will be represented by one family member. Other family members may wait or arrange offerings at the designated prayer table.

9

纸扎物品可以放置在指定区域无需带上清明拜祭厅.

The joss paper materials can be placed at the designated area without bring up to Qing Ming hall.



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家屬抵達后 要做什么

Steps Upon Family Members Arrive

本馆鼓励采用一家庭、一炷香的环保方式祭祖。
访客需遵守所预订的日期和时间, 准时抵达与
离开。

An offering of one joss stick per ancestor is
encouraged. Visitors are required to abide by the
confirmed appointment date and time. Please arrive
and leave on time.



我们将在拜祭日期前一天连同预约编号发信息提醒家属.

家属需要在抵达清明拜祭厅登记柜台展示此讯息或告知编号以领取灵牌.

Customer will receive a reminder by WhatsApp along with a registration number a day before. Please display it at the registration counter for collecting the LingPai.

Hello, this is a message from 富貴生命館 Nirvana 2.
您好, 這是 吉隆坡 富貴生命館。 14:47

Dear This is a reminder of your Qing Ming Prayers on
05-03-2023 01:00PM to 2:30PM,
FOR LOT **NV**
NICHE & Your
Number would be no. **37**.

您好 溫馨提醒, 感謝您的預約。您預約在 **05-03-2023 01:00PM 至 2:30PM** 的清明拜祭, 骨灰位號碼: **NV**
NICHE & 。您的編號為 **37**。
14:47

Please be punctual, and show this message to our colleagues at registration counter at **Hall D Level 3A**.
Thank you

由於預約人數眾多, 屆時請準時抵達。
當您抵達 **HALL D 3A樓** 後, 請出示此訊息給我們的同事。謝謝您
14:50

步骤 STEP 1



家属抵达后在登记处领取灵牌。
Collecting LingPai at Registration
Counter



服务人员将引领家属到拜祭桌子。随后把灵牌放在桌子中间。把带来的祭品摆放在桌上。
Service Personnel will lead family member to prayer table. Placed the LingPai in the center. Start arrange offerings.

步骤 STEP 2

一位家属代表到地藏王菩萨前上一炷清香
Appoint one family member to perform the
rites and abide by the rule of “one joss stick”.

地藏王菩萨

Ksitigarbha Bodhisattva



步骤 STEP 3



一位家属代表到大伯公前上一炷清香
Appoint one family member to perform the
rites and abide by the rule of “one joss stick”.

福德正神 大伯公 Dai Pak Gong



步骤 STEP 4



一位家属代表到**总灵位**前点香召请
Appoint one family member to perform the
rites and abide by the rule of “one joss stick”.

总灵位 Main Altar



拜祭儀式 Ritual of Worship

开始
Commence

在总灵位前如何进行拜祭应该怎么说(召请)?
How to perform prayer or what to say upon perform prayer in front of Main Altar

结束
Complete

拜祭完毕后应当如何?
What to do after ritual of worship is completed?

1

在总灵位前如何进行拜祭应该怎么说(召请)?
How to perform prayer or what to say upon perform prayer in front of Main Altar

称呼先人及名字, 然后禀告今天是农历(日期)我们来清明拜祭, 请跟着清香到拜祭桌子享用我们准备给您的祭品。

Sample Script:

(Address ancestor) today is (date), we're here to perform Qing Ming worship, please follow the joss-stick to worship table to enjoy the foods that we've prepared.



2

在总灵位前如何进行拜祭应该怎么说(召请)?
How to perform prayer or what to say upon perform prayer in front of Main Altar

持清香返回拜祭桌子.

跟先人说声:到了我们为您准备祭品的桌子了, 我们有准备了一些简单的祭品(可以列出一下食物), 您慢慢享用.

其余家属合掌随同一起拜三拜。之后把清香放入支架中.

Return back to prayer table with lit joss stick. Addressing ancestors, say: "We've arrived at the table where we've prepared some simple offerings for you (you may list out the food items) for you to enjoy.

Other family members put palms together and perform 3 bows together. Then after placed the joss-stick into the joss-stick holder.



1

拜祭完毕后应当如何？

What to do after ritual of worship is completed?

待清香接近燃尽就可以跟先人说声：拜祭完毕，将会收拾桌上的祭品，请求先人保佑子孙后代平安等吉祥话语，之后把桌上的祭品收拾好。

在离开前把**灵牌平躺方式**，工作人员将以此**确认家属已经离开**。

When the joss stick is nearly burned out, you can convey message to ancestor that the ritual is complete and seeking the blessings from ancestor. Then you may tidy up the offerings. Before leaving, please lay the tablet flat on the table, This is for staff to identify that family members has complete the worship.



本馆没有提供胜杯哦

We did not provide "Cast Divination Blocks" oh



2

拜祭完毕后应当如何？

What to do after ritual of worship is completed?



如有携带纸扎衣箱要烧给先人, 就算纸扎物品放置在指定地点也要禀告先人.

同时要记得把黄色灵纸取出一并与纸扎物品一同焚化.

If there is joss paper material to be burned, it is necessary to inform the departed loves one.

Also, please be reminded to take out the Yellow LingZhi and burn it along with the joss paper material.

如果没有, 家属可以选择自己到化宝炉焚化灵纸或者把已完成拜祭的灵牌交给服务人员. 我们将在拜祭最后时段结束后焚化灵纸.

If there is NO joss paper material to be burned, family member can choose to either personally burn the LingZhi or hand over the LingPai to our Service Personnel. The burning LingZhi will take place after the conclusion of last appt slot.

N3 户外化宝炉 N3 Outdoor Burning Chamber



清明拜祭
功德圓滿

Qing Ming Worship Completed

快速回顾 Recap

提前预约

Register an Appt in advance

提醒/协助顾客提前进行预约.

Remind / assist customer to make appointment in advance

前往登记处

Proceed to the Registration Counter

前往登记处办理登记手续并获进一步指导.

Head to the registration counter for check-in and further guidance.

聆听拜祭指引

Listen to Praying Guidance

服务人员将在清明拜祭厅协助家属并解释拜祭流程.

Service Personnel will be there to assist and explained on the prayer process.

进行仪式

Perform Rituals

按照服务人员的指示, 遵守仪式的规定, 例如一支清香拜祭.

Follow the prescribed rituals such as one joss stick by one family member as directed by the Service Personnel.

拜祭后的整理

Tidy Up After The Service

拜祭完毕后清理桌面的祭品. 我们将不胜感激.

After the service is complete, tidy up the area and clear up the offerings would be much appreciated

发问环节

Q&A

所有的流程都需要代理们与我们同心配合
这才能让顾客体验富贵所提供的优质服务

In order to ensure our customers can experience the high-quality service provided by NIRVANA, we require the cooperation from all of our agents.

提前感谢大家的谅解与配合

We sincerely appreciate the understanding and cooperation in advance



感恩的心



感恩前行
跨境相聚

QING
MING

Reunion
transcending
borders,
gratitude as
we journey
forward

感恩

Thank You